Aryaveer Sharma

Sr. UX Design Architect

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EXPERIENCE

Sr. UX Design Architect | Client: Cisco Inc. via Relanto
Jan 2024 - Present

- Directing UX strategy and design for a host of AI support chatbots, resulting in $26.5M in savings, $558.5M in bookings, 1.32M case/call deflections, 1M+ unique users served, and recognised in the Innovation Hall of Fame at Cisco.
- Supervise a team of UX designers, driving innovation and design excellence.

Principal UX Designer | Client: Cisco Inc. via Zensar
Jan 2016 - Jan - 2024

- Led UX design for multi-platform enterprise and consumer products, collaborating with executives to manage projects from conception to completion.
- Founded a UX community of practice to foster a user-centred design culture and advance the organisation's UX maturity.
- Spearheaded UX recruitment to build a diverse talent pipeline, while establishing a mentorship program to boost team performance.
- Previous Roles at Zensar:
  - Sr Lead UX Designer - Jul 2020 - Jun 2022
  - Lead UX Designer - Jul 2018 - Jun 2020
  - Sr UX Designer - Jan 2016 - Jun 2018

Senior UX Designer | Mobisoft Infotech
Jul 2015 - Jan 2016

Designed a mobile app from 0-1 for a multi-sided marketplace, successfully connecting certified musicians with students.

UI/UX Designer | The Circus Works
Dec 2013 - Jul 2015

Led the web vertical, overseeing a team of designers to deliver web apps and websites from concept to launch.

UI/UX Designer | i–ValueBridge
May 2012 - Dec 2013

Collaborated with PM, engineering, and marketing teams to design intranets, websites, and web applications.

SKILLS

Wireframing
Interactive Prototyping
Design Systems
Visual Design
Usability Studies
Jobs-to-be-done
Accessibility
Information Architecture
Conversational Design & VUI
Data Visualization
Workshops
People Management
Stakeholder Management

AWARDS

Leading Innovator
2023 Quarterly Awards (Zensar)

Team Lead of the Year
2021 Annual Excellence Awards (Zensar)

Leader - Customer Centricity
2021 Quarterly Awards (Zensar)

Finalist - Customer Experience
2020 Data Science Awards (Cisco Inc.)

Best Practice - Team
2019 Quarterly Awards (Zensar)

Star Achiever
2018 Quarterly Awards (Zensar)

EDUCATION

The ICFAI University, Tripura
Bachelor of Business Administration

First Division, CGPA: 8.43/10